



NEW Farm

Park Vacancy

Here at Mead Open Farm we pride ourselves on being one of the UK's leading farm park venues and biggest local leisure attractions. We're always looking out for people who would fit well into our team of positive and enthusiastic staff,

What we are looking for....

- Farm Park Activity Assistant
- Permanent 5 days/week
- To work between the Facilities, Sky Trail and Animal teams.
- Must be Over 18
- Show good knowledge of farm animals
- Able to combine professionalism with humour
- Confident & outgoing
- Focused on ensuring our customers have a great experience

Why work for us.....?

- A great team and unique place to work with special events at Halloween, Christmas, Easter and the Summer.
- Great benefits including free lunch and hot drinks. Discounts on childcare for working parents at our onsite nursery and preschool. Membership and staff passes for full and part time staff

How to apply

Please download our application form our "Work for US" _webpage here and complete and return by email to Stephen Miller at info@meadopenfarm.co.uk

Closing date.....

22nd April 2019

Farm Park Activity Assistant

Job Description and Person Specification

Position Details

Position: Farm Park Activity Assistant	Department: Farm Park Team	Reporting to: Attractions & Facilities Manager and Livestock Manager
Salary: 17,000+ Depending on experience	Contract: Permanent	Hours per week: 47.5 5 days (Split days off, One weekend day and one midweek) 8am – 6pm

Overall Objective:

To work as part of the outside team ensuring that the customer experience is optimized. Achieving high standards whilst delivering all outdoor and facilities services including animal care, interactive shows, educational talks, safe supervision of high ropes and site cleanliness at Mead Open Farm.

The team consists of several areas that you can work between if the training is completed. There is the facilities team, sky trail team and animal team.

Job Description	Person Specification
<p><u>Main Objectives</u></p> <ul style="list-style-type: none"> To work within a team to deliver fantastic and interactive level of customer service To work between the facilities, sky trail and animal teams. <p><u>Summary of Duties</u></p> <ul style="list-style-type: none"> Be able to deliver welcome talks for groups and schools. Ensure the animals are taken care as directed by the livestock manager including bedding and feeding Deliver the animal talks as required by the livestock manager. Ensure the site is kept clean and tidy in all areas including toilets at set periods each day. Ensure all demonstration barns are swept and organized at all times this will include the cleanliness of gates to avoid cross contamination. 	<p><u>Essential</u></p> <ul style="list-style-type: none"> Must be over 18yrs old Have strong verbal communication and able to interact with customers and other staff. Show good knowledge of farm animals Have prior experience working with large animals To be pleasant and courteous and have good customer service skills. Be adaptable to changing work and environments. Have basic numeracy and literacy skills. Be able to work as part of a team and alone. Be of smart appearance with good personal hygiene. <p><u>Desirable</u></p> <ul style="list-style-type: none"> A valid first aid qualification Hold a valid UK drivers licence

- Deliver the company values and customer pledge engaging positively with customers at all times.
- Manage the sites refuse and recycle where possible
- Adhere to all health and safety regulations in particular the code of practice.
- Ensure safety checks are completed and signed off.
- Sky trail pre use checks and operation is completed in line with our safe working procedure
- Stock and re-stock antibacterial and hand towel areas.
- Oversee the safety of customers in various areas (jumping pillows, go karts, slides, rock wall and sky trail and any other seasonal events during Halloween, Christmas and Easter)
- Follow opening and closing schedules including the recording of any faults or accidents.
- Follow set day to day schedules as directed by the Attractions and Facilities Manager.
- Be able to deal with customer questions with confidence by having a thorough product knowledge.
- Liaise and work with other Team Members.
- Support colleagues in other business areas.
- Assist with grounds keeping tasks when trained and able to do so.